

InstallShield wizard

Newtest Reporting Server installation problem

When installing the Newtest Reporting software, the process who asks for the NMC instance fails to connect

• Check on the NMC server the following properties:

SQL Server Management Studio > Right Click on the registered server to administer > Properties > Security > SQL server and windows authentification mode.

• Check if the firewall of the NMC server is not blocking the TCP/UDP communication from the Newtest reporting server.