

Why all probes change to the status disable and stop working

The Newtsrvi service checks every 6 hours the license validity. When newtsrvi detect an overload, it deactivated all the product type impacted and this behaviour is intended. For example, you can't have 2 robots for testing activated at the same time if you have a license of 1 NRFT.

To not have this situation anymore, you have to be careful about the number of probes you activated for each kind of product.

In the log we found the following entries

```
05:10:54.816 INFO:NewtServI:SRVCTRLINTEGRITY:1961:2872.147c::Newtest
Server Integrity check probe right 05:10:55.490
ERR:ControlerToServer:SQLMANAGER:1306:2872.147c:SQLManager\:\:GetProductRights.G
ead:Product 300\: overloaded max\: 5 current\: 6 05:10:55.567
ERR:ControlerToServer:SQLMANAGER:1381:2872.147c:SQLManager\:\:DeactivateProbes.
uctRights.GetProductRights.BGThread:Product rights type\: 300,
deactivated
```

The log said that newtsrvi has deactivated all the probes because of an overloaded (max\: 5 current\: 6)

The Newtsrvi service checks every 6 hours the license validity.

At 5am the 28/10/12 newtsrvi has deactivated all the probes then you have activated 5 probes and 1 robot for testing and it was OK. This behaviour is intended. You can't have six probes activated if you have a license of 5 probes maximum.